

Notice of Termination of the Ryu to Biz Corporate Contracts

To All Corporate Customers Under Contract,

We would like to extend our sincere gratitude to you for continuing to use Hotel Ryumeikan Tokyo. This letter notifies you that for various reasons Hotel Ryumeikan Tokyo has decided to terminate the service that it provides under the Ryu to Biz corporate contracts, on Sunday, March 31, 2019.

We have been considering over the past years that it is difficult under the current system to provide services to customers who use the hotel under contract in a manner that they find convenient in terms of such factors as rates and responses to requests. With the discontinuation of the service, please note that the Ryu to Biz corporate contracts will be terminated at 12:00 a.m., Monday, April 1, 2019.

Currently, we are in the process of developing a new service program for individual customers. Going forward, we intend to offer services through which each customer will find value in their stay.

Starting from January 2019, we will inform you of the new program, and expect to commence it in April 2019. If you are interested, please contact the following personnel.

Again, we wish to extend our sincere appreciation to our many customers who have used the current service in the nearly 10 years since the commencement of operation in June, 2009.

We deeply apologize to you for any inconvenience that may be caused due to the termination of services.

Respectfully,

Apology and correction

We have attached wrong email address before. We have attached correct email address in below. We deeply apologies for this miss information.

[Inquiries]

Personnel in charge: Tomomi ISHIKAWA (Ms.) and Ryo SASABE (Mr.)

Hotel Business Division

Ryumeikan Co., Ltd.

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